



## Quality Policy Statement

QHSE MS 01

Issue No. 02

Issue date:  
01/09/2017

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*Riverside Mechanical is totally committed to the principles and practice of excellence and conforming to the requirements of the ISO 9001:2015 whilst also:*

- Ensure the quality policy is appropriate to the purpose and context of the organisation and supports its strategic direction
- Ensuring that the company fully meets the applicable requirements and of its customers' requirements and by endeavouring to enhance the overall service to its customers
- Ensuring that the company's entire workforce is given sufficient training and development support to provide for fully competent staff
- Ensuring that the very best products/equipment and technical advice is made available to our customers and that their user specifications are met or exceeded.
- By working closely with our customers and suppliers to develop and maintain first class relationships.
- By providing a framework for setting quality objectives

We are fully committed to the policy of continuous improvement of the Organisation, its Customer Services and quality management system.

Signed:

Date: 19/10/2018

**Derek Brennan**  
Chairman