

**Note: To be filled out following Project Review with Client.**

|   |  |   |
|---|--|---|
| <b>Project Name</b>   | Linn Dara  |   |
| <b>Contact Name</b>   | Alan Morrell   |   |
| <b>Company Name</b>   | Duggan Brothers  |   |
| <b>Address</b>  | Templemore   |   |
| <b>Project Manager</b>  | Alan Morrell   |   |
| <b>E-mail</b>   | <a href="mailto:amorrell@dugganbrothers.ie">amorrell@dugganbrothers.ie</a> |   |
| <b>Phone</b>  | 0868115310   |   |
| <b>Rating scale: 1 poor, 2 satisfactory, 3 good, 4 very good, 5 excellent</b> |  |   |
|   | <b>1-5</b>   | <b>Comments</b>   |
| Health and Safety   | 4  | No issues   |
| Quality of Mechanical Services  | 4  | Very good   |
| Programme   | 4.5  | good  |
| Progress Reporting at Contractors Meetings                                    | 4.5  | Very good   |
| Commercial  | 4  | good  |
| Site Management Staff   | 5  | Eamonn Garland very experienced and a pleasure to work with. Would hope to work with him again in future projects.  |
| Our ability to adopt to changes or issues that arose on the project           | 4.5  | Excellent   |
| Workmanship   | 4.5  | Very good   |
| Handover, commissioning and demonstration of the works                        | 4.5  | Good  |
| After care Service  | 4.5  | Very good   |
| General overall satisfaction / General Comments / Feedback                    | 5  | I found Riverside mechanical to be a excellent company to work with the site staff where of a very good standard along with the support from the head office they managed to complete what was a very difficult & complex design in an professional and timely manner |



**Customer Satisfaction Survey**

QF 09

Issue: 03

Issue date:  
04/03/2015

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Would you use us again?

Yes

Signature

A Morrell

Date 15/05/17