



## Customer Satisfaction Survey

QF 09


Issue: 01

Issue date:  
28/09/2016

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**Note: To be completed following Post Contract Review.**

<b>Contact Name</b>	L J Lee	
<b>Company Name</b>	JJ Rhatigan & Co	
<b>Address</b>	Thomas Burgh House, Newmarket Square, Dublin 8, Ireland	
<b>Email</b>	building@jrrhatigan.com	
<b>Phone</b>	014786900	
<b>Project Name</b>	Block e Ffrench Mullen House	
<b>Contract Manager</b>	L J Lee	
<b>Site Manager</b>	Richard Plunkett	
<b>Rating scale: 1 poor, 2 satisfactory, 3 good, 4 very good, 5 excellent</b>		
	<b>1-5</b>	<b>Comments</b>
Health and Safety	5	No major issues with H&S
Quality of Mechanical Services	5	Very Good Quality
Programme	4	Good program
Progress Reporting at Contractors Meetings	5	Reporting good
Commercial	4	Good
Site Management Staff	5	Excellent
Our ability to adopt to changes or issues that arose on the project	4	Very good and adaptable
Workmanship	5	No issues
Handover, commissioning and demonstration of the works	5	Very professional
After care Service	5	Very good
General overall satisfaction / General Comments / Feedback	5	Very good contractor, very approachable and quite easy to agree physical changes.
Would you use us again?	5	Yes we would use RM again

<b>Title</b>	<b>Signature</b>	<b>Date</b>
L J Lee		21.03.18